

CORPORATION OF THE TOWNSHIP OF RYERSON

ACCESSIBILITY PLAN

2023 Staff Review

During 2023, in consideration of accessibility, staff consulted with employees, council and some members of the public regarding any challenges they face when within the municipality.

No major challenges for persons with disabilities have been noted.

Office Site: 28 Midlothian Road:

Mobility

- Persons with mobility disabilities are aware that while the Township entrance is all on one level, operating the automatic door is frustrating at times as it doesn't open easily, and the push button is in an awkward spot. We have had the front entrance automatic door serviced but it could still be improved.
- If a person is not using the automatic opener, the door is heavy to open.
- Due to the building design, there is no better location for the automatic door opener button. Staff point out to people where it is and then they do use it. When the door won't open easily, we have the mechanism adjusted. If staff notice someone struggling assistance is offered to the person.
- Alternative options for a different type of door could be explored.
- The Township continues to utilize a hybrid (in person and electronic) model for Council meetings. This provides easier access for members of the community and Council with mobility disabilities, by providing the option to view the meetings from a location of their choosing.

Visual Disability

- Staff can enlarge any documents on the photocopier or enlarge any documents on electronic devices.
- Council members were issued municipal laptops and email addresses.
- A large screen TV was installed in the Council Chambers in 2023 providing a much clearer view to staff and the public.
- Meetings can be attended electronically, so people with visual disabilities can easily attend Council meetings without driving at night or in bad weather.

Hearing Disability

- A staff member, member of council and some members of the public have hearing impairments, we all try to keep background noise to a minimum wherever possible. We try to speak clearly and directly to people with hearing disabilities.
- Council meetings are video recorded and projected through the TV with new equipment offering much improved sound quality.

Website

- The Accessibility Plan is on the website and noted in the semi-annual municipal newsletter.
- A fully compliant website went live on April 9, 2021 which still meets the required WCAG 2.0 Level AA standards.
- No major barriers have been identified in 2023.